CX Sources

Interested in learning more about Customer Experience?

BLOGS	BOOKS	INFLUENCERS	LINKEDIN GROUPS
63			in
Customer Think customerthink.com	Chief Customer Officer 2.0 Jeanne Bliss	Jeanne Bliss @JeanneBliss	CXPA Customer Experience Management
Customer Experience Matters	The Ultimate Question 2.0	Bruce Timken	
experiencematters.wordpress.com	Fred Reicheld & Rob Markey	@btemkin	Customer Experience Management Professionals
Beyond Philosophy	Outside In	Shep Hyken	
beyondphilosphy.com	Harley Manning& Kerry Bodine	@Hyken	Customer Experience Professionals
Heart of the Customer	Delivering Happiness	Annette Franz	CRM & Customer Experience
heartofthecustomer.com/cx-blog	Tony Hsieh (Zappos)	@annettefranz	Professionals